Regulatory Information

RICS Regulation

Moffatt & Scott Holdings Limited Company No. 16540481 is regulated by the Royal Institution of Chartered Surveyors (RICS) RICS Firm Registration: 910890

RICS is the world's leading qualification and professional body for property professionals.

RICS Contact Details:

- Royal Institution of Chartered Surveyors
- Parliament Square, London SW1P 3AD
- Telephone: 024 7686 8555
- Email: contactrics@rics.org
- Website: www.rics.org

Professional Indemnity Insurance

We maintain Professional Indemnity Insurance as required by RICS regulations to protect our clients.

Insurance Provider: AXA Insurance UK Plc
Policy Number: AB CPI 4749223
Coverage Amount: £2,000,000
Territorial Coverage: United Kingdom
Policy Period: 1st August 2026 to 31stJuly 2027

RICS Client Money Protection Scheme

We do not hold client monies in any form at any time.

Complaints Procedure

We have a formal complaints procedure which is available upon request. If you are not satisfied with our service, you may also be able to refer your complaint to:

RICS Regulation

- Email: regulation@rics.org
- Telephone: 020 7334 3806

Terms of Business

Our full Terms of Business are available upon request and will be provided before any work commences. These terms include details of our fees, payment terms, and the scope of our services.

This information was last updated: 5 August 2026

Regulated by RICS